ANNEX No. 4 TO THE TERMS AND CONDITIONS

COMPLAINT FORM

(NOTICE OF A COMPLAINT ABOUT DEFECTIVE GOODS)

To:

LForP s. r. o.

Complaints address: Námestie slobody 7440/13, 811 06 Bratislava – mestská časť Staré Mesto, Slovakia

Company ID (IČO): 55 723 080

e-mail: info@lounge4padel.sk, phone: +421 910 276 558

Buyer details

Full name / business name: ……..

Address / registered office: ……

Company ID (if the buyer purchased as a business): ……

E-mail: …… Phone: …….

Purchase details

Order number: ……..

Date of receipt of goods: ……

Goods complained about (name, code, size, quantity)

……

Description of the defect and how it manifests itself

……

……

When did you discover the defect: ……

Right claimed under liability for defects (tick one option)

☐ removal of the defect by repair of the goods

☐ removal of the defect by exchange of the goods

☐ reasonable discount on the purchase price

☐ withdrawal from the purchase contract

Refund method (if the complaint is settled by a price discount or withdrawal from the contract)

☐ the same way the payment was made

☐ to a bank account (IBAN): ……

Attachments: ☐ proof of purchase ☐ photos ☐ expert opinion or professional statement ☐ other: ……

Date: ……. Buyer’s signature: …….